



Wollongong Golf Club

EST. 1897



Ideal Location,
Unique Experiences

SPEND MONEY IN THE CLUB
TO EARN POINTS

Loyalty Program – Terms and Conditions

Loyalty/membership cards are issued to the person whose name appears on the application form and are not transferable to any other person(s).

To earn points at any point of sale (POS) terminal within the club a members card must be presented at the time of purchase. No points will be added at a later date unless there is a technical fault at the time of purchase where points cannot be added onto a members card.

Points are accumulated per dollar. 1 point = 0.01c or 500 points = \$5.

Loyalty Card Members must present their loyalty card at the time of the commencement of every sale. Management or staff members will not be able to search for your details and points can't be awarded after the sale is cashed through the register.

The loyalty reward points applicable to earn at the kiosk is 10 points and only activated through a purchase on the same day. This points earned may change without notice on certain products. Members are not eligible to earn reward points/dollars on products which are on special or already at a discounted price.

The loyalty card can only be swiped once per day through the kiosk.

The cards can be used with any sale through the Wollongong Golf Club with the exclusion from Accommodation services. Loyalty Members accrue loyalty points every time they spend which can be redeemed throughout the club for Food, Beverage or Golfing.

Members can check how many points/dollars have accrued every time the loyalty card is swiped by a staff member through our point of sale system. The till will display how many points/dollars is accrued for that card.

Members can redeem their accrued points/dollars to purchase a product or deduct the accrued monetary value off their bill/sale at anytime.

Loyalty cards remain the property of Wollongong Golf Club. Any member(s)/customer(s) who deliberately mis-use their card or another member's card will have it voided by management.

Lost or stolen loyalty cards must be reported to management immediately and a new card will be issued.

By signing as a member the recipient of the loyalty card agrees and acknowledges they may occasionally receive promotional material such as special offers or important messages from our venue.

By participating in Wollongong Golf Club loyalty program a participant acknowledges that the club does not accept responsibility and does not accept liability for the theft, loss or misuse of or fault in the participants' membership card (including without limitation the failure of the membership card to accrue loyalty rewards points)

By participating in Wollongong Golf Clubs loyalty program rewards the participant consents to the club collecting and retaining the Participant's information (including information concerning the Participant's membership) for the purposes of; Carrying out the functions and activities that are necessary for the Club to meet its obligations to the Participant under these terms and conditions; Disclosing the Participant's personal information to third parties who are engaged by the Club to assist it in meeting its obligations to a Participant under these terms and conditions; Marketing the Club's goods and services to the Participant; Disclosing the participant's personal information to selected third parties to allow them to market their goods and services to the Participant unless the Participant informs the Club otherwise in writing; and Meeting legal requirements or fulfilling any purpose authorised by or under law.

Subject to any applicable law the Club will, at the Participant's request, provide the Participant with access to personal information held by the Club.

If the participant becomes aware that any personal information held by the Club is inaccurate, incomplete or out of date the participant must immediately advise the Club to enable the Club to update its records.

The club is committed to privacy and the safeguarding of member, visitor and staff personal information. Further information regarding the Club's Privacy policy is available from the Club on request.

A participant may terminate his or her membership of the Club at any time in accordance with the Constitution of the Club at which time, all Wollongong Golf Clubs loyalty program rewards points and which have been accrued but not redeemed will be permanently cancelled.

The Club may immediately terminate or suspend a Participant's participation in Wollongong Golf Clubs loyalty program rewards if the club considers in its absolute discretion that the following has occurred: The Participant has failed to comply strictly with these terms and conditions. The Participant's Club membership expires, is cancelled or is suspended; The Participant's conduct is deemed to be offensive, dishonest, disruptive, intimidating, unbecoming or prejudicial to the Club's interests; The Participant interferes with or misuses any Club equipment or property; The Participant dies or becomes bankrupt; or The Participant becomes an employee, agent or contractor of the Club.

If the Club terminates a participant's participation in Wollongong Golf Clubs loyalty program rewards: All the loyalty rewards points which have been accrued but not redeemed will be permanently wiped and will not be redeemable from the date of termination; and The Participant must immediately return his or her Membership Card to the Club.

The Club may suspend or terminate the operation of Wollongong Golf Clubs loyalty program rewards at any time and without prior notice to participants and the club gives no warranty as to the continuing availability of Wollongong Golf Clubs loyalty program rewards.

All Participant's acknowledge that due to legislative restrictions on gaming related advertisements of the operation of Wollongong Golf Clubs loyalty program rewards may only be displayed in certain areas within the Club's premises

The Club is committed to maintain the Responsible Service of Alcohol in a safe environment for all members, patrons, visitors and the local community. Service of alcohol will be denied to any person suspected of being under 18 years of age and to any who is that time considered to be in or approaching a state of intoxication

The Loyalty rewards program excludes the Best Western Accommodation at Wollongong Golf Club membership